

## COVID-19 Customer Update: Pennsylvania Operations to Close; Indiana Operations Remain Open

March 23rd, 2020

To Our Valued Customers,

Since our last evaluation on Friday, March 20<sup>th</sup>, we have received further information which has led us to shut down our Pennsylvania operations to maintain compliance with state government requirements. The Pennsylvania operations have been shut down today, March 23<sup>rd</sup>, and will remain closed until further notice. We expect that some of our key material suppliers may also suspend operations in the coming weeks which may further impact our supply chain.

**In the meantime, we are offering our Pennsylvania customers the opportunity to redirect any parts for processing to our Fremont, Indiana facility. As of the writing of this letter, the Indiana plant is operating without disruption and in full compliance with its state laws.**

Current Ridgway, Pennsylvania location customers interested in redirecting their orders to Fremont, Indiana for processing are encouraged to do the following:

- Contact the Ridgway and Fremont customer service team to coordinate shipment of current parts; please cite the PO number and part description in your correspondence.
  - Ridgway, PA: [ACR.CS@alleghenycoatings.com](mailto:ACR.CS@alleghenycoatings.com); 814-772-3850
  - Fremont, IN: [ACF.CS@alleghenycoatings.com](mailto:ACF.CS@alleghenycoatings.com); 260-495-4445
- Contact the sales team for further information about your account, as needed
  - [sales@alleghenycoatings.com](mailto:sales@alleghenycoatings.com)

Please know that our employee and customer health and safety is our top priority in making this difficult decision. We understand this will impact you, our customer; we will do whatever we can to limit the disruption to all of our customer accounts. As always, we will continue to monitor the situation on a daily basis and may change course as more information becomes available.

Thank you for your attention and support during this unique situation. Please be safe and healthy as we work through this challenging time together.

Stay well,



Christopher R. Pletcher  
Vice President, Allegheny Coatings