

COVID-19 Customer Communication

March 16th, 2020

To Our Valued Customers,

These are certainly uncertain times in our communities and industries. Allegheny Coatings is continuing to assess the rapidly developing coronavirus situation and its impact to our business continuity. It is our committed aim to provide continued supply of metal finishing services to our customers without disruption. We have been in touch with our vendors for regular updates to our key material supplies and are taking every action to support our aim.

More specifically, we are taking the following actions:

- Implementing precautions to limit contamination risk at our facilities among our employees
 - Instituting work-from-home arrangements with eligible employees
 - Distributing sanitization products for all work areas
 - Restricting employee travel and visitation
- Maintaining regular communications with all key suppliers and vendors
- Monitoring production schedules and key resources

Note that our company has invested heavily to diversify operations against economic and business continuity risk, crossing multiple geographies (Midwest & Eastern USA), multiple material vendors, and multiple finishing processes. We have established redundancy in our operations for business-critical back-up planning and are prepared to respond quickly and directly. Our sales and management teams will continue to monitor any developments of the status regarding government support, supply chain, or employees over the coming weeks.

We will contact your company specifically if we anticipate any issues with your current or future orders. Thank you for your attention and support during this unique situation. Please stay safe and healthy as we work through this challenging time together.

Warm Regards,



Christopher R. Pletcher
Vice President, Allegheny Coatings